

## 23 Quality Procedures

### Schedule of Quality Procedures

Ref.	Title & Description	Turtle Diagram	Process Map
01	<i>Context of the Organization Procedure</i>	✓	x
02	Risk & Opportunity Procedure	✓	x
03	Objectives & Indicators Procedure	✓	x
04	Change Management Procedure	✓	✓
05	Facilities & Infrastructure Procedure	✓	x
06	Calibrated Equipment Procedure	✓	✓
07	Human Resources & Competence Procedure	✓	✓
08	Documented Information Procedure	✓	✓
09	Communication Procedure	✓	x
10	Contract Review Procedure	✓	x
11	Design Management Procedure	✓	✓
12	Purchasing & Procurement Procedure	✓	x
13	Product & Service Provision Procedure	✓	x
14	Testing & Inspection Procedure	✓	✓
15	Nonconforming Product Outputs Procedure	✓	✓
16	Nonconforming Service Outputs Procedure	✓	✓
17	Customer Satisfaction Procedure	✓	✓
18	Internal Audit Procedure	✓	✓
19	Management Review Procedure	✓	✓
20	Analysis & Evaluation Procedure	✓	✓
21	Nonconformity & Corrective Action Procedure	✓	✓
22	Supplier Corrective Action Procedure	✓	✓
23	Improvement Procedure	✓	x

